

At Home Group Inc. Announces Store Re-Opening Plan

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Apr 30, 2020

PLANO, Texas--(BUSINESS WIRE)-- **At Home Group Inc.** (NYSE: HOME), the home décor superstore, today provided a business update regarding its store re-opening plan and enhanced safety, cleaning and sanitization protocols.

Lee Bird, Chairman and Chief Executive Officer stated, “The COVID-19 pandemic has challenged our teams to quickly adapt our operations to ensure the safety and well-being of our team members, customers and communities as well as the long-term health of our business. As we continually monitor updates to local and state ordinances, At Home is gradually re-opening stores with approximately half of our stores expected to be fully open to foot traffic on May 1. I am pleased that as we reopen stores, we are able to reinstate a portion of our previously furloughed store team members. To protect our associates and guests, we have implemented enhanced safety, cleaning and sanitization protocols consistent with recommendations from local, state and public health officials.”

Store Re-Opening Plan

At Home is gradually re-opening stores, as permitted by local and state regulations:

- Approximately 50% of At Home stores are expected to be fully open to foot traffic as of May 1.
- Of the stores that remain closed to foot traffic, approximately 70 stores offer curbside pickup and/or contactless next-day local delivery, as permitted by local mandates.
- More than 180 stores, or over 80% of the store base, now have buy-online-pickup-in-store (BOPIS) capabilities.
- Continuing to closely adhere to local and state ordinances as it evaluates its re-opening plan.

Enhanced Safety, Cleaning and Sanitization Protocols

In addition to upholding At Home’s previous high standards for store cleanliness, the company has added several additional measures to ensure the health and safety of its associates and guests as it reopens stores:

- Following local guidelines to restrict the number of customers allowed in stores at one time.
- Adding enhanced sanitization protocols, including routinely disinfecting high-touch areas such as shopping carts, credit card readers and checkout areas.
- Instituting use of face masks for associates and customers as dictated by local guidelines.
- Adding in-store signage to further promote social distancing, including designating one-way traffic aisles and placing reminders throughout stores to maintain a distance of “two carts apart.”
- Placing spacing indicators 10 feet apart for check-out lines and registers and, where we are able to, installing plexiglass barriers at registers.
- Requiring team members to adhere to Centers for Disease Control and Prevention (CDC) guidelines on handwashing and self-quarantining, including staying home if they are not feeling well.

Forward-Looking Statements

This press release contains forward-looking statements that involve risks and uncertainties, as well as assumptions that, if they do not fully materialize or are proven incorrect, could cause our results to differ materially from those expressed or implied by such forward-looking statements. Such forward-looking statements include statements relating to our plans for reopening stores and our plans to continue to operate reduced services. The risks and uncertainties that could cause our results to differ materially from those expressed or implied by such forward-looking statements include the risk that we are unable to open stores as currently planned, the scope and duration of the COVID-19 coronavirus and its impact on customer demand, and our ability to continue to operate uninterrupted.

About At Home Group Inc.

At Home (NYSE: HOME), the home décor superstore, offers more than 50,000 on-trend home products to fit any budget or style, from furniture, mirrors, rugs, art and housewares to tabletop, patio and seasonal decor. At Home is headquartered in Plano, Texas, and currently operates 218 stores in 39 states. For more information, please visit us online at investor.athome.com.

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